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**TO:** U.S. Patent Office **Fax#:** 703-872-9306

**FROM:** Reynetta DeVea, PP, PLS, TSC **Client Matter #:** BMC  
Patent Paralegal

**DATE:** 11/16/04 **# of Pages:** 2

**RE:** **Revocations and Powers of Attorney**

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
<b>REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS</b>	Atty. Docket No. (Opt.) BMC1110-1
Applicants <b>Clay Davis</b>	
Application Number <b>09/710,212</b>	Filed <b>11/10/2000</b>
For <b>System and Method for Replaying a Predefined Path Through the Internet</b>	
Group Art Unit <b>2143</b>	Examiner <b>Wiley, David Armand</b>
Confirmation No. <b>4601</b>	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Certification Under 37 C.F.R. §1.4
I hereby certify that this document is being transmitted to the United States Patent and Trademark Office via First-Class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313 on November 16, 2004.
<i>Janice Pampel</i> Janice Pampel

BMC Software, Inc., 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on March 1, 2001 on Real/Frame: 011570/0020, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE  
JOHN ADAIR  
ARI AKMAL

Registration No. 40,825  
Registration No. 48,828  
Registration No. 51,388

Direct all telephone calls and correspondence to:

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Attn: Steven Sprinkle

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I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: 11-16-04, 2004

By: *Ken Edelberger*  
Name: Ken Edelberger  
Title: Senior Legal Counsel  
*Intellectual Property*

TOTAL P.02